## key principles in action

The table below gives examples of things you might hear if you're working well together and incorporating the **key principles**.

## the principle

## examples - what you're hoping to hear



we mostly decided together / we worked things out as a team

I/we were kept in the loop throughout

I/we weren't presented with decisions already made (or, if we were, the reason and the decision-making process was clear)

information was shared, I didn't feel like other team members held things back or did things behind my back I felt part of the project the whole way through

value everyone's knowledge equally lived experience was valued equally to professional experience

my perspective was valued

everyone involved had opportunities to be heard

we found solutions together – working things out as a team

I felt heard and seen, able to contribute

I could challenge people with more positional power to me

I wasn't expected to know everything

I could lean on others

team members listened to my ideas for improvement

information was presented in a way we could all understand



my colleagues took time to get to know me

I felt cared for and about, not just as a worker

it felt like a partnership

when something happened I was actively cared for
I have relationships I didn't have before

it felt like a worthwhile experience
I was able to give and get honest feedback

recognise consumers and carers for their contributions my contributions felt as important as everyone else's the way I was recognised felt fair and equal to other team members (e.g. payment, learning, co-authoring)

I got something worthwhile out of this experience

I was acknowledged in a way that meant something to me

be honest and flexible I knew what was and wasn't possible from the beginning information was shared, I didn't feel like other team members held things back or did things behind my back I was well supported to take part

when things changed for me/others we were flexible about including me in different ways or catching me up

there were various ways to be involved and no pressure to pick just one way

I was able to give and get honest feedback information was presented in different ways

I made decisions about my participation that worked for me

I could ask for accommodations and have them met